

# Sarah – Bilborough Library

## Apprenticeship in Customer Service



Sarah chose the apprenticeship route as it was away to further her skills in a job she enjoys with great people. What attracted Sarah to the Apprenticeship vacancy was to not only further her skills but to get the necessary experience to do other work and progress onto a position within the library service, e.g. manager or librarian assistant

Since starting at Bilborough Library Sarah has learnt lots of news skills, Sarah commented ‘there are lots of different people who use the library service for different reasons such as using the computers or sending a fax etc. People rely on Libraries as the frontline for information and it’s amazing to see just how much information the library can offer at times.’

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