

# Kate – Central Library

## Apprenticeship in Customer Service



Kate chose the Apprenticeships route as she felt it could offer her the chance to gain work experience at the same time as working towards a qualification. Kate commented that ‘many people aren't lucky enough to earn a wage whilst they are training.’

Kate enjoys working within the community and she was drawn to working in a library because ‘I like reading’.

Kate said ‘I have learnt a lot about customer service already - and now know that working in a library isn't as quiet as it seems!’

Prostart working in partnership with



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