

Jimmy – Clifton Library

Apprenticeship in Customer Service



Jimmy is based at Clifton Library and chose the Apprenticeship route because he felt it would provide him with both work experience and a nationally recognised qualification. Jimmy was attracted to the position as reading has always been a hobby of his and he wanted to be in a position to be able to pass on his enthusiasm to other generations.

Since starting work at the Library, Jimmy feels that his biggest achievement has been learning how to interact with different types of people.

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